

Delivering Results That Matter

Operational Excellence

Exploration Journey

Nowadays, leaders are expected to deliver “more for less” again and again. As a matter of fact, many organisations had captured the low hanging fruits already years ago. Therefore, it has been more challenging to improve operations further. Regardless if you are a shared service, IT, HR, a production side, an operation at a bank, a hospital, corporate logistics or any other part of the business. After all, we all need to deliver results, and continually improve.

Consequently, operational excellence became critical. To delve into this topic in its full potential, we use our Operational Excellence Model. It is a comprehensive, and at the same time, a practical approach with 14 building blocks. During the exploration session we examine how to strengthen strategy execution capabilities. The session is suitable especially for Operational and Process Excellence leaders and their teams.

Why to Participate:

- Leverage strategy execution in your organisation
- Explore operational excellence in its broad scope
- Get inspired by variety of real-life examples
- Learn practical tips and tricks
- Strengthen large-scale transformational changes
- Check where does your organisation stand in terms of process and operational excellence
- Discuss challenges, roadblocks and associated key success factors
- Align as a team on what operational excellence means for you, and what to improve

House of Operational Excellence

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Agenda Highlights:

- The House of Operational Excellence
- Customer Centricity at the heart
- Creating Actionable Strategy
- Transparency and Fact-Based KPI Dashboards
- Concrete and committed Plans of Action
- Process, Project and Organisational Governance
- Orchestrated Collaboration and Steering
- Agility, robotics, Internet of Things (IoT)
- Overview of problem solving and improvement methods
- Dealing with daily issues
- Continual Improvement Culture
- Proving Business Results

Format:

- An exploration journey with many real-life examples and in-depth discussions on what Operational Excellence exactly means, and how to successfully implement it in praxis
- Including, a self-evaluation where does your organisation stand in terms of Operational Excellence

“Rough waters are truer tests of leadership.
In calm water,
every ship has a good captain.”
– Swedish proverb

**Gather practical tips how to improve your operations.
From a quick change to a successful transformation.**



Explore Operational Excellence with other leaders from different companies



Evaluate and align as a team while fitting the session to your organisational needs



Examine, first, your organisational potential individually or in a small group

Typical Duration:

- Three days
- Eight 3-hour online sessions

Language:

- The session is currently offered in English, German or in the Czech language

Business Excellence Academy:

We bring to the table practical hands-on methods and approaches. Together with our clients, we grow, innovate and improve their businesses and competencies. As a result, our clients deliver greater value to customers, company owners, employees and other key stakeholders.